

TRANSIT-SUPPORTIVE FEATURES

In addition to recommending dramatic improvements in public transit service in the DuPage area, the Transit Plan made many other recommendations to improve the general transit environment – such as building more sidewalks, installing bus shelters or larger facilities in some locations, accommodating bicycle riders, and improving passenger information. These are collectively called “Transit-Supportive Features,” and more details on each of these can be found below.

Pedestrian Facilities: Every transit rider is a pedestrian at some point in their trip. The plan seeks to improve the pedestrian environment throughout DuPage municipalities.

Park-and-Ride Facilities: In many locations throughout the DuPage County area, there are opportunities to provide park-and-ride lots for auto access to transit service. This is particularly important for the high-speed corridor serving more distant regional destinations.

Transit Centers and Stations: Providing convenient, pleasant and safe waiting areas for transit, especially where transferring takes place, is an important component of the recommended plan. Amenities provided at transit centers will be dependent on the level of activity and type of area.

Transit Stops: At transit stops, information about service should be available and shelters provided where demand warrants. All stations and vehicles should be accessible to all persons.

Safety and Security: It is recommended that a high level of safety and security be provided at stations, stops and other waiting areas, via emergency phones, closed circuit television, bright lighting, patrols, and other methods.

System Information: Information about the system and how to use it are critical to the success of transit, especially new services. Information should be easy to understand and readily available from a wide variety of sources, including hotels, employers, municipal centers, and others.

Marketing: Effective and proactive marketing will be a key determinant of the recommended system’s success. A consistent image for the system is important. Partnerships with communities and businesses are also critical to success.

Transit Supportive Land Use: If transit is to become a viable mobility alternative in the DuPage County area, land use and development that are supportive of transit, bicycles and pedestrian mobility must be pursued.